

1. Alcohol and Bars	
1.1	No recommendations for Alcohol & Bars
2. Camping	
2.1	<p>Animal Exclusion Consider increasing the animal exclusion period in the arenas and main public camping areas in line with the guidance in Chapter 19 <i>Campsites</i> of the Purple Guide (The Purple Guide) to four weeks before the public arrive on the site. This isn't legislation as such but is recognised as good practice.</p>
2.2	<p>Review of Public Camping Space availability It is recommended GFEL review the impact of taking out Rowmead on public camping availability. Linked to this will be the need to consider horizon scanning and preparedness for demands on space within the fence line whether this be more or less demand for pre-erected pitches and space for campervans, any reduction in offsite provision as well as changes to staff ticket holder ratios.</p>
3. Crowd Safety	
3.1	Assess Glade crossroads to reduce crowds staying on the railway line to view acts at the Glade stage. The congregation of people at Glade Crossroads increases the crowd densities in this area, which is a natural walkway from getting from the South West side of the festival to the South East, when there is a band playing at the Glade stage and the audience backs up onto the railway line and the path offers and vantage viewing point to stand and listen to the act.
3.2	The warm weather contributed to an increased number of people bringing chairs and blankets to sit down and view artists, particularly on the Pyramid stage. This has an impact on crowd densities and capacities of venues and may increase people's perception that the venue is overcrowded. Although there was an audio message to remove/pack up chairs from the field, this had very little impact on the crowd. Glastonbury should develop a procedure for the use of chairs in high-capacity crowds and how this is communicated to the public.
3.3	Continue to assess the Southeast Corner, to improve crowd movement in this area at peak times and ensure infrastructure is suitable placed to prevent risks to moving crowds and ensure there is effective communication to ensure crowds are aware of the experience of this area.
4. Food	
4.1	<p>Allergen controls in Bars It was identified that some bars making cocktails had failed to consider where allergens were present-typically the addition of celery and fish in Worcestershire sauce. GFEL to enhance the Bar Information Pack to highlight to bar operators the following requirements:</p> <ul style="list-style-type: none"> • Display allergen/intolerance information signage at point of sale or on bar menu. • To identify beverages and food containing any the 14 allergens. This information should be written down ideally using an allergens chart which can be seen by staff and customers to facilitate making informed choices. • Bar operators to include allergen awareness during staff induction and to keep a written record of who has received the training.
4.2	<p>Engagement with Trading Standards It was noted that Devon and Somerset Trading Standards were absent from all market working group meetings. Devon and Somerset Trading Standards are identified in GFEL's Market Working Groups Terms of Reference as a core member and as such GFEL should seek to encourage their engagement in the working group for 2024.</p>

5. Health & Safety/Structures	
5.1	<p>Building Control Liaison It is recommended that Building Control officers continue to liaise with Festival representatives throughout the year to discuss any issues regarding stability of structures and venues.</p>
5.2	<p>Pedestrian route to Worthy View Although some work was carried out at the bottom of the slope there are still steep bends in the walkway to Worthy View. Weather conditions were good, so the pathway did not become muddy. There is a post and rail fence one side which acts as a handrail, but chestnut paling on the opposite so no corresponding handrail. It is strongly recommended more work be carried out on the bends to make this walkway safer to use perhaps by incorporating steps and/or handrail to steep bends.</p>
5.3	<p>Continue work on workplace transport – reducing risks associated with pedestrian vehicular conflict. GFEL have worked hard over several years to reduce pedestrian vehicular conflict during the public opening days and should be commended. Many improvements on 2022 were observed, but this is an area of work that rightly should continue to be a high priority for GFEL.</p>
6. Nuisance Prevention	
6.1	Continue to invest in the work on the communications plan with GFEL / Somerset Council Liaison for intercepting and management of complaints.
6.2	Somerset Council to continue the vital work with the audit monitoring arrangements that allow for officers to assess the event and address legitimate complaints during night-time hours, subject to any further identified enhancements.
6.3	Somerset Council to explore with GFEL potential proactive further measures or restrictions to help address excessive loudness and low frequency noise where it may cause adverse impact on the community.
7. Sanitation	
7.1	Large queues for toilets were reported in the ‘Park’ and ‘Stone Circle’ areas on the Wednesday and Thursday of the event. Please consider putting in place additional toilet provision in these areas to accommodate the large amount of people in these areas on those days.
8. Security	
8.1	It is recommended a more robust briefing for all Gate staff to ensure uniformity in relation to prohibited articles be considered.
8.2	Consideration be given to introduce a reporting system to capture details of employees/EPO wristband holders who are found to be carrying prohibited substances on to site with a view to not be invited back next year.
9. Taxi	
10.1	Consideration given to review access routes to bronze gate for licensed vehicles (taxis) back to the taxi pick up point on Monday.
10.2	<p>Consideration given to review access to bronze gate. Towards the end of the festival, it was observed there were a number of vehicles that had been parked on the grass next to the metal track at bronze gate. A handful of the cars did not belong to any staff at the rank, it was then reported by the bronze gate stewards and those vehicles were swiftly removed. To prevent this next year, it is suggested the staff at the entrance of bronze gate are more robust in restricting entry to reduce the likelihood of this happening.</p>

10. Water	
11.1	Large queues for water points were reported in the 'Park' and 'Stone Circle' areas on the Wednesday and Thursday of the event. Please consider putting in place additional water provision in these areas to accommodate the large amount of people in these areas on those days.
11. Waste & Sustainability	
12.1	Continue to promote messaging around reducing waste and environmental impact this was more prevalent this year
12.2	Continue to seek low carbon alternatives for energy usage on site such as the rollout of HVO to all generators this year
12.3	Explore the expansion of solar onto more structures across site, potentially could this be used to create more shade across the site during the hot weather
12.4	Focus on the retention rate of the reusable cups within staff bars to maximise their reuse.
12.5	Focus on the messaging on disposable vapes as an emerging new waste stream and promote attendees to bring reusable vs disposable
12.6	Continue to cut down on the unauthorised use of flares.
12.7	Focus further on data collection around energy usage across site to create efficiencies